



powered by **hönle** group

Augmented Support

I SEE WHAT YOU SEE PERSPECTIVE

we see what you see, and we will help you fix it - use our Augmented Reality glasses to communicate with our service team and show them what you are working on in real-time

VIDEO- & TEXT- CHAT

remote support has never been that easy - communicate directly with our experts to facilitate worldwide support

AUGMENTED REALITY POINTER

let our experts direct you with our augmented reality pointer to show you exactly where to fix any issue

HANDS-FREE OPERATION

get all the information and guidance you need from our experts all while you are working with both hands

COMMUNICATE IN LOUD ENVIRONMENTS

use our Augmented Reality glasses with noise cancelling headphones – keep safe and stay connected with our experts even if you are working in a loud environment

SHORT REACTION TIME

let our experts help you fix small issues quickly, save valuable time and reduce machine downtime

EASY IMPLEMENTATION

we are taking remote support to the next level – view+ is easy to use and easy to implement with standard IT requirements

REAL-TIME ACCESS TO INFORMATION

receive drawings, wiring diagrams and other instructions on the Augmented Reality glasses or let our expert share his screen with you to support your work

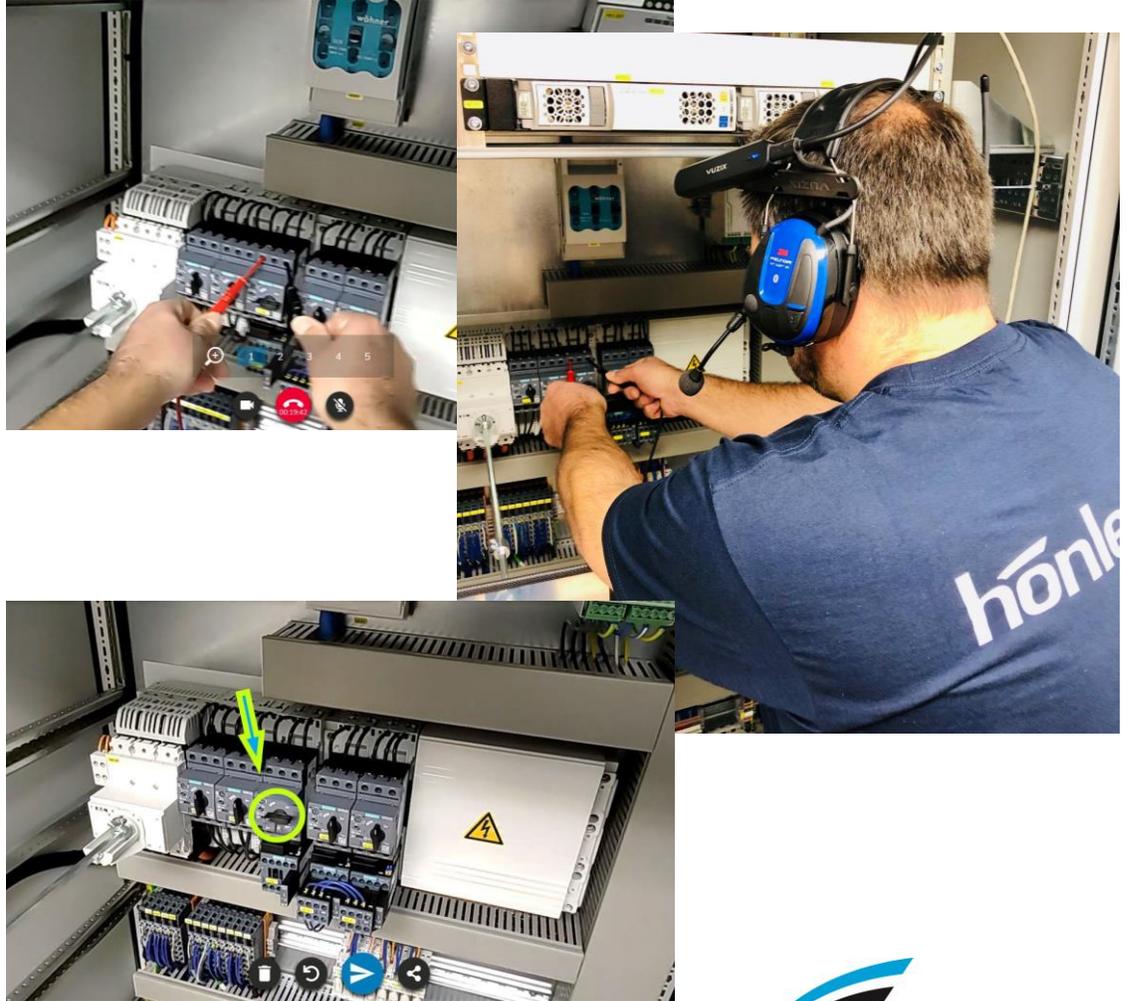
Implementing view⁺

USE VIEW⁺ ON AUGMENTED REALITY GLASSES

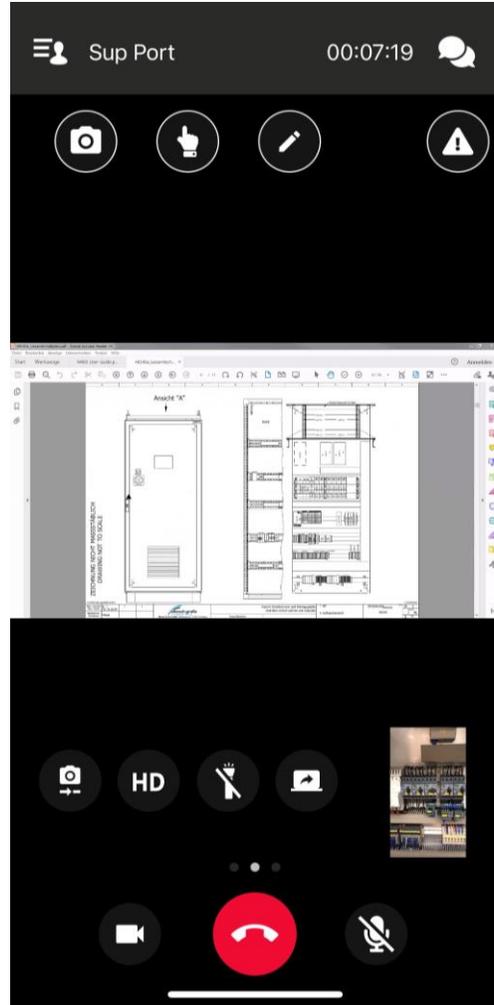
to access all the benefits of our remote support. view⁺ is pre-installed on our Augmented Reality glasses. The integrated camera enables the exchange of live information. The noise-canceling headset protects you from dangerous noise and allows conversations in noisy environments. Use the hands-free function to work with both hands while getting live support from our experts.

Get ready for next level support in just 3 easy steps:

1. Contact our service department to receive your offer for the Augmented Reality glasses with view+ license
2. Scan the QR code of your license with our AR glasses
3. Enjoy real-time Augmented Support from our experts



Implementing view⁺



USE VIEW⁺ ON YOUR SMARTPHONE *

view⁺ is available for your smartphone as well. Follow these easy steps to use view+ on your smartphone:

1. Contact our service department to receive your offer for your view⁺ license
2. Download our App for iOS or Android smartphones
3. Login with your personal QR code or Login information
4. Enjoy real-time support from our experts on your smartphone

* Some key-functions e.g. hands-free working, noise-cancelling headphones and "I see what you see perspective" are only available with AR glasses



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